

**PERAN AVIATION SECURITY DALAM PELAYANAN PEMERIKSAAN
PENUMPANG DAN BAGASI DI SCREENING CHECK POINT PADA
MASA PANDEMI BANDAR UDARA ABDULRACHMAN SALEH
MALANG**

Prodi D-IV Manajemen Transportasi Udara, Jenjang Sarjana, Program Diploma
IV

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Pembimbing : Dr. Dra. Elisabeth Endang Prokosawati, M.Si

Penulis

M. Rafsanjani Chaniago

INTISARI

Penelitian ini bertujuan untuk mengetahui peran Aviation Security dalam pelayanan pemeriksaan penumpang dan bagasi di screening check point pada masa pandemi dan hambatan apa yang dialami oleh petugas Aviation Security selama menjalankan tugasnya selama masa pandemi di bandar udara Abdulrachman Saleh Malang.

Penelitian Ini menggunakan pendekatan kualitatif dengan metode wawancara langsung kepada petugas Aviation Security dan dokumentasi. Penelitian ini juga mendapatkan data secara langsung saat melakukan penelitian di unit Aviation Security di Bandar Uadara Abdulrachman Saleh Malang.

Hasil penelitian ini menjelaskan bahwa petugas Aviation Security dalam menjalankan perannya dalam memeriksa penumpang dan bagasi selama masa pandemi sudah sesuai dengan SOP (Standard Operating Procedure) yang berlaku tetapi terdapat beberapa hambatan yang dihadapi petugas Aviation Security dalam menjalankan perannya.

Kata Kunci : Aviation Security, Peran, Pandemi

THE ROLE OF AVIATION SECURITY IN PASSENGER AND
BAGGAGE INSPECTION SERVICES AT SCREENING
CHECK POINTS DURING THE PANDEMIC OF
ABDULRACHMAN SALEH AIRPORT MALANG

D-IV Air Transportation Management Study Program, Undergraduate
Level, Diploma IV Program
College of Aerospace Technology

Supervisor : Dr. Dra. Elisabeth Endang Prokosawati, M.Si

Author

M. Rafsanjani Chaniago

ABSTRACT

This study aims to determine the role of Aviation Security in passenger and baggage inspection services at screening check points during the pandemic and what obstacles were experienced by Aviation Security officers while carrying out their duties during the pandemic at Abdulrachman Saleh Airport Malang.

This study uses a qualitative approach with direct interviews with Aviation Security officers and documentation. This study also obtained data directly when conducting research at the Aviation Security unit at Bandar Udara Abdulrachman Saleh Malang.

The results of this study explain that Aviation Security officers in carrying out their role in checking passengers and baggage during the pandemic are in accordance with the applicable SOP (Standard Operating Procedure), but there are several obstacles faced by Aviation Security officers in carrying out their role.

Keywords: Aviation Security, Role, Pandemic